

## PEEL report recognises power of RAMP to scientifically match resources to demand



Many reorganisations fail to deliver what is hoped for because they are too often based on gut instinct. In contrast, Process Evolution bring a rigorous scientific approach to the process of organisational change.

Using our RAMP evidence-based modelling software, our consultants help police forces manage strategic changes and achieve optimum performance without the costs of 'trial and error'.

*“RAMP ensures a systematic and scientific way of aligning resources to demand and providing sustainable services to the public.”*

Avon and Somerset Constabulary  
PEEL report 2015

### Avon & Somerset Police

In support of implementation of the Force's new Operating Model, Process Evolution configured RAMP to the key functions of Incident Response, Local Investigation and Neighbourhood Policing in order to determine the appropriate allocation of resource in each function to support the new model.

As well as helping to ensure successful implementation, the work identified potential to realise an additional £2m of annual efficiency savings.

Avon and Somerset Constabulary has subsequently acquired the RAMP software and extended its scope across its operational processes, including public protection, intelligence and offender management.



Avon and Somerset Constabulary headquarters

## Cheshire Police



Cheshire Police were implementing a new operating model and Process Evolution were commissioned to determine the number of officers required in a number of key functions in the Force. Whilst the Force had already decided its allocation of resource into Neighbourhood Policing, RAMP was able to provide

the rationale for allocating resources to different neighbourhoods, taking into account the key drivers of their workload. These included specific crime types, anti-social behaviour, schools, pub licencing and demographic factors.

## Humberside Police

Following an adverse PEEL inspection outcome and concerns over the implementation of an internally-designed and implemented Force operating model, Process Evolution was commissioned to carry out a health check on the new operating model.

This identified opportunities to significantly improve shift patterns for greater efficiency as well make improvements within the response function.

RAMP was used to identify and correct overall resource imbalances between Response, Neighbourhood Policing and Investigation.

Further work was undertaken with Response Profiler to evaluate hybrid policing models in more rural areas, whilst Call Profiler was used to examine alternative call handling processes which revealed efficiency savings by changing the roles and routing of calls within the contact management function.



### FURTHER INFORMATION

**Contact:** Peter Loader, Director  
Process Evolution Limited

**Email:** [info@processevolution.co.uk](mailto:info@processevolution.co.uk)

**Telephone:** 0845 603 6568

**Website:** [www.processevolution.co.uk](http://www.processevolution.co.uk)

## The RAMP-enabled methodology

